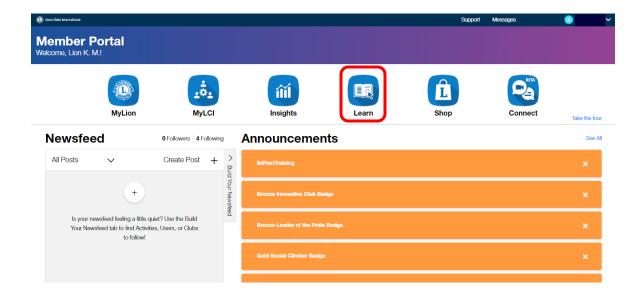
Frequently Asked Questions

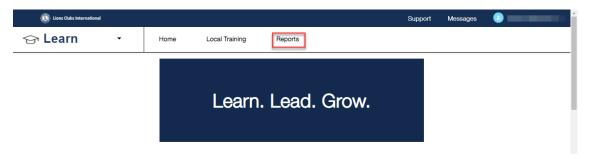
Learn Report Data

Technical Support Webpage Link

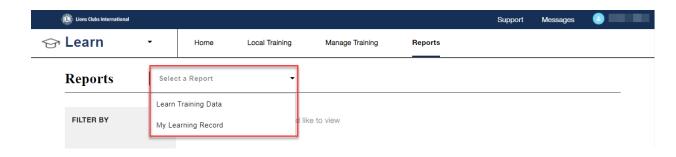
- What data is included in Learn reports?
 - A Learn reports will provide details for completed Lions Learning Center (LLC) courses, attendance at Lions Clubs International-hosted Leadership Institutes and local training as reported by GLT MD and district coordinators. Historical data from the old Lions Learning Center (LLC) will also be available.
- How do I access the Learn Report Data?
 - A Use your Lion Account to access Learn. Select **Reports** to view and download training data.
 - 1. Log in to your Lion Account
 - a. If you do not have a Lion Account, you will need to register for access.
 - 2. Click on the icon labeled "Learn" within the Member Portal:



3. You are now in Learn:



4. Select the preferred report from the dropdown list. Available reports based on your title will appear in the dropdown list.





- What reports are available for Learn data?
 - A Two reports are currently available:
 - Learn Training Data Provides a comprehensive list of training completed by Lions in your area. The training data includes courses completed in the Lions Learning
 Center (LLC), attendance at Lions Clubs International hosted institutes and local training as reported by the
 GLT MD and district coordinators.
 - My Learning Record Provides a current record of a
 Lion's completed training as a participant or as faculty.
 Faculty credentials, such as Faculty Development
 Institute Graduate (FDI graduate) or Lions Certified
 Instructor Program (LCIP certified) are also reported.
- Who has access to Learn Report Data?
 - Learn Training Data GLT coordinators and Lion
 leaders have access to the Learn Training Data report
 based upon their highest title in MyLCI.



Officer Titles: Council Chairperson, District Governor,
Zone Chairperson, and Club President

GAT Titles: GAT Constitutional Area Leader, GAT

Regional Area Leader, GAT Area Leader, GLT Multiple

District Coordinator, and GLT District Coordinator

My Learning Record – All Lions, with a Lion Account,
 have access to their own My Learning Record report.

- Where can I obtain support with the Learn Reports?
 - For questions and support, please use the contact information below:
 - Lion Account login support:
 mylionsupport@lionsclubs.org or 630-468-7000
 - Global Action Team support:
 gat@lionsclubs.org
 - Learn access and data support:
 <u>Leadershipdevelopment@lionsclubs.org</u>

