



	STANDARD SERVICE (T&M)	HOBART CARE	HOBART ASSURANCE	HOBART *PROSURANCE™
Labor, Travel, Parts** & Freight	N/A	✓	✓	✓
8am-5pm weekday	✓	✓	✓	✓
24/7 coverage	N/A	N/A	N/A	✓
8am-5pm emergency response (without upgrade)	1 Business Day	1 Business Day	1 Business Day	4 Hours (emergency calls only)
24/7 emergency response (including holidays)	Available (overtime rates)	24 Hours (Optional) (emergency calls only)	6 Hours (Optional) (emergency calls only)	4 Hours (emergency calls only)
Non-emergency response	3 Business Days	3 Business Days	2 Business Days	24 Hours
Unlimited quantity of annual calls	N/A	✓	✓	✓
Expedited parts	N/A	N/A	Optional	✓
Maintenance inspections	N/A	N/A	Optional	✓ (2 included)
Proactive maintenance	N/A	N/A	N/A	✓ (2 included)
Expendable parts coverage	N/A	N/A	Optional	✓
Coverage for water quality damage	N/A	N/A	N/A	Optional

**Exclusions apply

*Available for Dishwashers & FEG Bakery only

✓ = Included

N/A = Not Available

Benefits of Choosing an Agreement with Hobart Service

- ✓ Fixed payments can be budgeted ahead of time and cost less than comparable equipment repairs.
- ✓ Flexible billing options - pay up front or over time.
- ✓ Higher priority for emergency repairs than for non-covered equipment.
- ✓ Option to customize response times and/or overtime coverage.
- ✓ Identification of potential issues before they happen with preventive maintenance.
- ✓ Reduced unplanned equipment downtime.



888-4HOBART | hobartservice.com