

WARRANTY SERVICE REQUEST

SERIAL TAG

4401 Blue Mound Rd.
Ft. Worth, TX 76106
800-825-8220

MODEL NUMBER
RDT232WUT-FHS

SERIAL NUMBER
T25364A14

370-60297-00 REV. A 11/20/14

REFRIGERANT / REFRIGERANTE / RÉFRIGÉRANT			
SYS1 (REFM):	R-134a	8.4oz	238.1 g (238.1 g)
Hi Press. (PRESH):	500psi	3.45 MPa (3.45 MPa)	
Lo Press. (PRESL):	250 psi	1.72 MPa (1.72 MPa)	
SYS2 (REFA):	R-404a	12.5oz	354.4g (354.4g)
Hi Press. (PRESH):	500psi	3.45MPa (3.45MPa)	
Lo Press. (PRESL):	250psi	1.72MPa (1.72MPa)	
Input Power (EIN) - FOR INDOOR USE ONLY			
115-208/230V ~ 60Hz 8.0A (8.0A)			
(Symbol 1) (Alt Safety / Other 1)	(Symbol 2) (Alt. San / Other 2)	(Symbol 3) (Alt. En. / Other 3)	(Symbol 4) (WEEE)
(Symbol 5) (Safety)	(Symbol 6) (Sanitation)	(Symbol 7) (Energy)	(Symbol 8) (Customer QR Code / Other 4)
Device/Part Number: PartNum		(UL/NSF Notes)	
COMPONENTS / COMPOSANTS / COMPONENTES			
COMP AMPS:	EVAP FAN AMPS:		
COND FAN AMPS:	LIGHT WATTS:		
DEF HTR AMPS:	CTRL AMPS:		
DOOR HTR AMPS:	MIN AMPS:		
MAX AMPS:			

The serial tag (pictured on the left) is usually located in the interior compartment of your Traulsen unit.

SERVICE SUPPORT

BEFORE A WARRANTY SERVICE REQUEST

Please check the following:

- ✓ Is the electrical cord plugged in?
- ✓ Is the circuit breaker on?
- ✓ Is the condenser coil clean?
- ✓ Is the power switch on?

If after checking the above items and the unit is still not operating properly, please contact an authorized Traulsen service representative:

Phone: **(800) 825-8220 | M-F 7:30A-4:30P CT**

E-mail: **service@traulsen.com**

WHEN MAKING A SERVICE REQUEST

Please make sure you have the following information available:

- ✓ Model Number
- ✓ Serial Number
- ✓ Onsite Contact Name & Number
- ✓ Address & Location of Unit



Terms & Conditions Apply
See Full Warranty Statement

WARRANTY COVERAGE

IS A UNIT STILL COVERED UNDER WARRANTY?

To know if a unit is still under the 6-year parts & labor warranty and/or 7-year compressor warranty, take a look at the last three digits of the serial number (if manufactured before April 2021), or the first three digits (if manufactured April 2021 or after). The letter indicates the month the unit was manufactured and the two numerical digits indicate the year.

MONTH											
A	B	C	D	E	F	G	H	I	J	K	L
Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
YEAR											
11	12	13	14	15	16	17	18	19	20	21	etc.
2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	2021	etc.

Format if manufactured before April 2021:

T25364A20
MONTH YEAR

Format if manufactured on or after April 2021:

21D12345
YEAR MONTH

DOMESTIC EQUIPMENT WARRANTY:

For sales of Traulsen refrigeration equipment ("Equipment") within the United States, Traulsen warrants to the original purchaser of the Equipment ("Purchaser") that Traulsen will convey the Equipment free and clear of all liens, security interests, and encumbrances created by, through or under Traulsen. Traulsen further warrants that for a period of three (6) years from the later of either (a) the date of delivery to the common carrier or (b) the date of installation (the "Domestic Warranty Period") but in no event, shall the Domestic Warranty Period commence later than 3 months from the date of delivery to the common carrier unless otherwise agreed upon by the parties in writing, under normal use and given proper installation and maintenance as determined by Traulsen, the Equipment: (a) will conform to the specifications as provided by Traulsen ("Specifications") and (b) will be free from substantial defects in material and workmanship.

The warranty period for compressors shall extend for an additional one (1) year beyond the Domestic Warranty Period. In the case of a nonconforming compressor, Traulsen shall provide a replacement compressor; however, all installation, recharging, and repair costs shall be the responsibility of Purchaser. In the case of a nonconforming part, Purchaser must return the part to Traulsen within 30 days from the date of repair. Failure to return a claimed defective part to Traulsen within the 30 days will waive the right to the warranty claim.